

# **CONDITIONS OF PARTICIPATION**

Basically, only written registrations (by post, e-mail or online) are valid. After your registration you will receive from us a binding registration confirmation and - if necessary - further information about your further education. Please register in good time (unless otherwise stated -14 days before the beginning of the seminar). The number of participants is limited for didactic and spatial reasons. Nights must be booked separately and are not included in the seminar price.

## **INSURANCE / LIABILITY**

The Alanus Werkhaus assumes no liability for personal injury, property damage or financial loss. The arrival and departure is at own expense and own risk of the participants.

### **CANCELLATION OF THE ORGANIZER**

Events do not take place if the required minimum number of participants is fallen short of, the lecturer falls ill or other - not to be influenced by Alanus Werkhaus - important reasons. We will inform you about these changes without delay. Already transferred funds (only course fee) will be credited or refunded. In addition, no further claims can be asserted against Alanus Werkhaus gGmbH.

### PAYMENT OF THE SEMINAR FEE

The price stated for the respective further training applies. The participation fee is payable after receipt of an invoice by a single direct debit authorization or by bank transfer. Travel and accommodation costs are borne by the participants.

### **RESIGNATION, TERMINATION**

In case of withdrawal by the participant, a cost-dependent, staggered cancellation fee will apply:

- Up to four weeks before the beginning of the further education can be resigned from the registration free of charge.
- If you cancel until two weeks before the start of the course, we charge 50 percent of the costs
  of further education.
- For a later withdrawal we charge 100 percent of the participation fee.

The fee is waived if a replacement person is named and participates in the event. The participant reserves the right to prove any lesser damages. Resignation and termination must be in writing to be effective.

### DATA PROTECTION

By registering, you agree that your data will be electronically stored and processed in a purposeful way. These are stored in our customer file and used to provide the service or delivery of the goods and to generate the invoice. Unless you specify otherwise, we will inform you about our seminar program, individual events and our product-related offer. You can revoke your consent in writing at any time. The data we collect is subject to the Federal Data Protection Act.

### SEMINAR INSURANCE

You have booked a seminar or a further education with us and look forward to knowledge-providing hours or days? But what if you get sick shortly before or during the course and need to cancel or cancel your participation? For protection and compensation, you can take out a seminar insurance with our partner, Europäische Reiseversicherung (ERV), for this case. You will be reimbursed the contractually owed cancellation costs or the additional costs of your outward journey if the seminar or seminar trip is delayed. Please find detailed information on their website: https://www.reiseversicherung.de/en/index.html